

September 25, 2020

Dear Families and Friends,

You will notice signage when you enter the home for visiting. With the many guidelines in place we have been struggling to remember all the rules around items being brought into the home. You will have noticed inconsistencies between screeners. The signage is to help us with being consistent. The following is what we will refer to when you bring items in.

ITEMS BROUGHT INTO THE HOME

-SINGLE SERVE BEVERAGES are allowed. Disinfect plastic cups, not cardboard or paper. Hand back to visitor.

-FLOWERS are allowed. Unpack from plastic/cardboard, disinfect vase. Visitor may take them in once this is done or we will deliver.

DISINFECT/ QUARANTINE

ALL ITEMS BROUGHT IN FOR AN ELDER MUST BE DISINFECTED OR QUARANTINED FOR 48 HOURS

Remove item(s) from the bag they were brought in. Disinfect and place in a REPCH plastic bag. Reusable bags/coolers- place in clear plastic bag, label with name and suite number and keep in screening area. Plastic, disposable bags are discarded.

-FOOD ITEMS- must be in a plastic container that can be disinfected or in a sealed package from the store. Ensure food does not come in contact with disinfectant.

-RESTAURANT FOOD- discard outer bag and place in REPCH plastic bag (e.g. McDonalds bag)
- food in cardboard or Styrofoam container- must be decanted into a REPCH Styrofoam container and the original container discarded

We CAN NOT ACCEPT:

- clamshells from the grocery store with fruit or vegetables inside.
 - Loose fruit/vegetables.
 - thin sandwich bags (the disinfectant may leach through

-CLOTHING- must be quarantined for 48 hours

Place in a clear REPCH bag and label with date & time it must be held in quarantine until.

If clothing is to be tried on, ensure this is on the label.

Laundry will pick up daily at 4:00 p.m. and 7:30 a.m.

We hope this helps with your planning before arrival.

Outdoor visits are coming to a close. The evening outdoor visiting spots will not be scheduled past daylight. ALL OUTDOOR VISITS WILL END ON OCTOBER 10TH.

The Life Enrichment Team is looking forward to offering additional activities for the Elders in place of these visiting hours.

Virtual visits and assist with phone calls- Please make every effort to connect your loved one to other family members during your indoor visits as we will not be facilitating these visits for those Elders that have essential indoor visitors.

The outdoor visiting pod and indoor visiting room construction should be completed by October 31st. At that time, those who were designated outdoor visitors may again resume visiting. These visits will also be by appointment.

Looking forward to the holidays-

Thanksgiving dinner will only be provided to the residents of our Home. There will be no meal with family this year. As an essential indoor visitor you may like to think of another way to celebrate with your loved one during your visit.

Christmas dinner will also be provided to our Elders only. We are planning to do the fancy desserts again this year. We are working on a plan where essential indoor visitors may purchase a dessert ticket and we will deliver dessert to you in the Elder's suite at the same time we deliver to the Elder. We will be playing Christmas music during these designated times. More to come.

As always, if you have any questions or concerns please reach out to a member of our Leadership Team.

Warm regards,

Kim Rohm
Administrator