Dear Family Members and Substitute Decision Makers:

We hope you are keeping well and staying safe amidst the rising number of COVID-19 cases in Province. We continue to follow Provincial practices in keeping our Elders and team members safe such as providing PPE, enhance monitoring of hand hygiene and screening to name a few.

As the cooler weather is upon us, the temperature inside the home is being monitored at all times to ensure that our Elders stay warm and comfortable. We will be starting our influenza campaign for both Elders and team members on October 26<sup>th</sup>; we are strongly encouraging this year's immunization as another way to keep everyone safe. While the flu vaccine will not protect you against COVID-19, it will protect you from the flu or lessen the severity of illness from the flu. This year, we will NOT be offering flu clinics for families. To get your flu shot, please see a pharmacist, your physician of local clinic.

Please note that should our home be in a COVID-19 outbreak, we will follow the protocols put in place by our Public Health unit and the Regional Health Authority. We understand this may bring added anxiety and concern for some people so, we will communicate all updates with you in a timely manner.

Winnipeg has 14 Personal Care Homes in COVID-19 Respiratory Outbreak. If you have a loved one in one of the homes in outbreak (listed below) we ask that you please consider not visiting both homes. It would be best to choose only one of the homes to visit until the outbreak is declared over.

Holy Family Home Concordia Place PCH Simkin Center Maples PCH Golden West Centennial Lodge Misericordia Place PCH Middlechurch Home Meadowood Manor St. Norbert PCH Calvary Place COVID Heritage Lodge COVID Parkview Place Actionmarguerite St. Boniface Beacon Hill Lodge

We received confirmation this week that construction on the indoor visiting space by the front entry will start November 2<sup>nd</sup> and will take approximately 5 weeks to complete. Please note that there will be periods during the 5 weeks where we will have to cancel visits. The entry will not have the space to be accessible for screening and added traffic in and out of the building. We will make every effort to give you as much notice as possible.

We would like to thank you for your unwavering support as we manage through this situation. Please be reminded that you are welcome to contact a Leadership Team member at any time to address any concerns you may have.

Warm regards,

Kim Rohm, Administrator